

## Benefits Making a Difference

At Portico we strive to offer benefits that make our plan members' lives better, so that they can fulfill their mission of helping others live their best lives. Here is a visual recap of what our community of 45,000+ members experienced in 2023.

**94**  
Marriages



**3,012**  
Medical Visits Via Text

By ELCA-Primary health plan members using 98point6, our text-based primary care service



**142**  
Births & Adoptions

**83%**  
Very Satisfied

With Portico's award-winning Customer Care Center



**535**  
Changes of Call

**2,354**  
Pounds Lost

By ELCA-Primary health plan members using the Omada prevention program, with 18,116 lbs. lost since 2018

**\$152K**  
Debt Paid Off

By members via LSS of Minnesota Financial Counseling, with over \$2.2M paid off since 2008

**15.8%**  
Of Member Income

Saved for retirement, on average, by members sponsored in the Traditional Benefits Program, thanks to employer and member contributions

**605**  
Retirements



**45**  
Beginning Disability Benefits

**60**  
Divorces

**905**  
Age 65+ Members

Participated each month, on average, in the SilverSneakers Fitness Program via ELCA Medicare-Primary health benefits



**\$212M**  
Annuity Payments

Received by members in the ELCA Participating Annuity

Our mission is to serve those who serve — financially, emotionally, and physically. We do this by securing quality, cost-effective, and useful benefits that make a difference for our members and sponsoring organizations. With each new year we continue to grow our pool and affirm the value and importance of church together.

Note: Unless a specific benefit program is mentioned, these numbers and percentages were drawn from across Portico's benefit programs.